

### [Festive Season Offer Terms and Conditions](#)

The following specific terms and conditions (Liquid Telecommunications Rwanda (Liquid Telecom)'s " **Festive Season Offer Terms & Conditions**") govern your participation in Festive Season Offer in respect of the Service and form part of Your Agreement as set out in the full [MSA Terms and Conditions which can found on the Hai website, https://www.hai-alive.rw](#).

To the extent there is any inconsistency between the [MSA Terms and Conditions](#) and any of these Festive Season Offer Terms & Conditions, then the [MSA Terms and Conditions](#) prevail.

1. By participating in the Festive Season Offer, customers agree to be bound by Festive Season Offer Terms and Conditions which are in conjunction with Hai Internet services and Liquid Telecom's rules, Terms and Conditions.
2. Liquid Telecom may at their absolute discretion restrict or withdraw the Festive Season Offer services without any reason.
3. Any customer found to be abusing services rendered under this offer will be in breach of these terms and conditions, and MSA terms and Conditions, Liquid telecom will determine at its sole discretion by whatever means it deems necessary to correct the abuse and Liquid Telecom reserves the right to terminate services and accounts of the customer.
4. Events may occur that result in the Liquid Telecom extending, refusing, reclaiming, cancelling, terminating, modifying or suspending the Festive Season Offer service including these Terms and Conditions at any point and for any reason. These may be due to a third party's illegal activity, technical difficulties and/or any other reasons beyond the control of the Liquid Telecom and accordingly the customer agrees that Liquid Telecom shall have no liability as a result thereof.
5. Liquid Telecom disclaims any liability for inaccurate information, whether caused by the website, user's equipment used in providing the service, or by human or technical errors related to the service provision. Liquid Telecom and its agents accept no responsibility for the failure of any third parties to fulfil their contractual obligations in relation to this Festive Season Offer service provision.
6. This Festive Season Offer remains valid until 31<sup>st</sup> January 2018, thereafter customers are required to select suitable services from Liquid Telecom / Hai 's normal suite of services.
7. All equipment installed by Liquid Telecom at the Customer's premises shall remain the property of Liquid Telecom. Customer shall ensure that the equipment belonging to Liquid Telecom is secure at all times.
8. For support or any other inquiries, please email us at [sales@hai-alive.rw](mailto:sales@hai-alive.rw) or contact us at 252 100 100.